



Lake Sumter
State College

IMPORTANT LAKEHAWK MAIL ANNOUNCEMENT

In an effort to improve the student experience, LSSC is moving towards a “Single Sign On” process in the coming months.

In order to move that project forward, we need to reset all student LakeHawk Mail passwords to your six-digit birthdate (DDMMYY) on Friday 9/01 after 5:00pm.

We apologize for this disruption.

We are conducting this reset at a time that will hopefully have the least impact on students. This reset will not impact your access to LOIS, Blackboard, Starfish, etc...

All Student Email (LakeHawk Mail) account passwords will be reset to your six-digit birthdate (DDMMYY).

This will take effect on Friday, 9/01 after 5:00 PM.

LSSC Helpdesk will be on call during the weekend to assist if you are unable to access your account. Extended Helpdesk hours are Saturday, Sunday and Monday from 8:00 A.M. to 4:30 P.M.

There is a video explaining the new way to change your password. The link for this video is at <https://www.youtube.com/watch?v=rDmzLE83FKw>

Student Helpdesk (352) 435-6500, helpdesk@lssc.edu